

Complaint Process

If a Student has a complaint that the immediate faculty are not dealing with, the student may send an email to the Dean of the Institution (Rosh Hayeshiva) at rabbirtzaleib@gmail.com or the Executive Director at Bkorf@lecfi.com and ask for them to address the issue.

If a student is still not satisfied, he may contact the Accrediting office at *Association of Advanced Rabbinical and Talmudic Schools Telephone: (212) 363-1991 Fax: (212) 533-5335 Email: office@aarts-schools.org*

The following is the State complaint process:

1. Students must first go through the institutional complaint process listed in the institution's website under grievance and/or complaint process.
2. If the student is not satisfied with the outcome, he/she may file a complaint with the state agency that governs the institution (see lists of state agencies under Contact Directory). You may also go to <https://www.fldoe.org/sara/complaint-process.stml> to file a complaint.
3. If the student is not satisfied with the outcome he/she may appeal the complaint to the Council by sending an email to FLSARAINfo@fldoe.org. You may also call 1-888-224-6684 (Toll Free) or 1-850-245-3200 or see their mailing address below:

Mailing address:

Florida State Authorization Reciprocity Agreement
325 W. Gaines Street, Suite 1414
Tallahassee, Florida 32399-0400

Requirements

1. Complaint must be filed within two years of the incident about which the complaint is made.
2. Complete the institutional and state agency complaint process prior to submitting complaint to the Council.
3. Complaint must be a formal assertion in writing that the terms of SARA, or of laws, standards or regulations incorporated by SARA, are being violated by a person, institution, state, agency or other organization or entity operating under the terms of SARA.
4. You are a student of a FL-SARA approved institution. See list of approved institutions. (The student is a **distance education student living outside-of-the-State of Florida** at the time that the incident occurred.
5. If you are not a student, but have a concern about any of the above, you may submit a complaint.